1. When you meet someone with a foreign name, take the time to learn how to pronounce it correctly. You might also ask if the name has a particular meaning in that person’s language or if they were named for someone. Remember, our names are part of our identity, they link us to our family and our history.

2. Pay attention to when religious holidays are occurring, learn what they are about, and consider any appropriate accommodations. Check the MU Guide to Religions for helpful information (https://diversity.missouri.edu/guide-to-religions/dates-practices-accomodations/).

3. If you are planning a meeting or event, attend to accessibility issues, religious holidays, and dietary restrictions.

4. Expand your circle. Join a council, committee, or organization that connects you with people from across diverse organizations or backgrounds.

5. Use respectful and inclusive language and labels. For tips visit https://diversity.missouri.edu/tips-and-handouts/


7. Understand how your own work style, communication style, and conflict style differs from others whom you work with. Differing styles are neither right nor wrong, just different. Check out some cultural competence resources from the library (https://libguides.umsl.edu/DEI_Reading_List/Competence).

8. Consider ways to recognize others’ accomplishments, needs, and difficulties; practice small, simple acts of empathy and kindness.

9. Pay close attention to body language. The way we use our body and our facial expressions sends powerful messages, sometimes unintentionally. We can also misinterpret other people’s body language, so it is important to pay attention and ask questions.

10. Check your biases and assumptions. We all have biases which can affect how we behave toward others who may be different from ourselves, but by continuously checking and challenging the assumptions we make about others, we can act more inclusively.

For corrections or additions, contact odei@umsl.edu